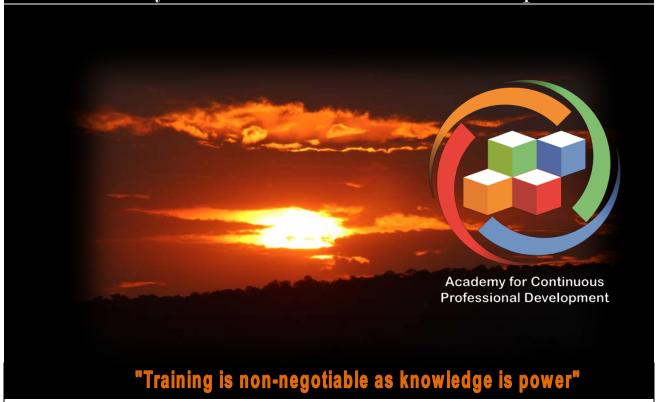
Academy for Continuous Professional Development









Registration Nr: ETDP10553

- **‡** Epidemiology & Communicable Diseases
- ❖ Food Safety and Quality
- Occupational Health & Hygiene
- Computer Training
- Environmental Management
- Public & Environmental Health
- Professional & Personal Development Management

- Computer Skills
- Soft Skills
- Meat Examiners
- Health & Safety Workplace Compliance
- **❖** ODETDP
- Vocational Training

Our Vision

A one stop, world class training institution for further education and development that provides quality training to all South Africans within their respective scope of profession within a national and international context.

About us

The Academy for Continuous Professional Development is a South African training institution in skills development through vocational training, high impact short learning programmes and workshops that is driven in collaboration with highly qualified and experienced experts facilitating learning. We strive to facilitate further education and training that will lead to a level where a life-long relationship is established to address industry's needs. The ACPD collaborates internationally with a variety of formal educational institutions as well as service delivering institutions, ensuring a user-friendly, accessible, one-stop academic and skills development service for learners and employers alike. With its International Footprint, the ACPD has the ability and capacity to assist in any endeavour, big or small.

The ACPD training platform ensures the development, accreditation and presentation of:

- Vocational Training
- Short Learning Programmes, whether credits are awarded or not;
- Skills programmes that is occupationally based and when completed will constitute towards a possible accredited qualification;
- Credit bearing short courses and non-credit bearing short courses;
- Community based training workshops
- · Conferences & seminars; and
- Multimedia-learning (E-learning)

Our Services

Consultancy in:

- Integrated System for Quality and Food Safety;
- Development of a third party internal audit tool;
- Suppliers compliance program;
- Third Party Audits;
- Yum! Brands Suppliers Package;
- Compliance Audits;
- Hygiene Management Systems;
- Hygiene Assessment Audits;
- Planning, construction and processing implementation at abattoirs;
- Occupation Health & Safety minimum compliance;
- Aptitude Tests and assistance with pre-employment assessments;
- Development of skill profiles of individuals ranging from small children to adults through various available instruments (See page 7 for available instruments)
- Conference (Events) planning and administration;
- Development of teaching and learning material;

- Facilitation of/or the development of a quality management system for training service providers. (Complying with e.g. Seta requirements to register as service provider)
- Database and CEU management system for CPD for professionals. (CPD Manager)

Contact Information

Physical Address:Postal Address:Contact Details:C/O Plantain Ave & Oaklands RoadPO Box 59439Tel: 012-549 2554The OrchardsKarenparkFax: 086 587 4685Akasia0118E-mail: acpd@telkomsa.net

GPS: S25⁰38.855 & E028⁰05.951

| Nr | Programme | Level | CEU'S G=General E= Ethics | |
|----|--|-------|---------------------------------|--|
| | Epidemiology & Communicable Diseases | | | |
| 1 | Expanding Horizons in HIV/AIDS Peer Education | 3 | E2G28 | |
| 2 | HIV/AIDS Management System (SANS 16001: 2007) | 2 | G12 | |
| 3 | Medical Important Vector and their Control | 2 | G18 | |
| 4 | Reporting on Foodborne Disease Outbreak Investigations @ Leavest | 2 | G6 | |
| 5 | Surveillance, Prevention & Control of Communicable Diseases | 2 | G18 | |
| | Food Safety Management | | | |
| 6 | Food Safety Management: Managing your PRP/PAS 220 Requirements | 2 | G18 | |
| 7 | HACCP Implementation | 2 | G18 | |
| 8 | HACCP Refresher Course for EHP's | 2 | G6 | |
| 9 | Internal Auditing: Food Quality /Safety Management Systems | 2 | G12 | |
| 10 | Internal Food (Milk) Safety Auditors Course (In collaboration with DSA) | 2 | G12 | |
| 11 | Introduction into laboratory practices in the dairy industry (In collaboration with DSA) | 2 | G6 | |
| 12 | Safe Milk Production and Processing (In collaboration with Dairy Standards Agency (DSA) | | G12 | |
| 13 | Principles of ISO 22000 | 2 | G6 | |
| 14 | Meat Inspection Refresher Course for Environmental Health | 3 | G30 | |
| | Practitioners (Poultry, Game & Red Meat) | | | |
| 15 | Meat Safety in Butcheries | 2 | G6 | |
| 16 | WHO 5 Keys to safer food | 2 | G12 | |
| | Environmental Management | | | |
| 17 | Chemical Safety | 2 | G6 | |
| 18 | Environmental Noise Control | 3 | E2G28 | |
| 19 | Hazardous Waste Management | 2 | G24 | |
| 20 | Integrated Waste Management | 3 | G30 | |
| 21 | Air Quality Management | 3 | E2G28 | |
| | Public Environmental Health | | | |
| 22 | Building Control and Environmental Health | 2 | G6 | |
| 23 | Inspection, Measurement & Testing Strategies | 2 | G6 | |
| 24 | Port Health Services | 2 | G12 | |
| 25 | Children's Environmental Health: Implementation | 3 | G30 | |
| 26 | Children's Environmental Health: Children Disorders, Diseases & Injuries | 2 | G12 | |

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| 27 | Children's Environmental Health: Global Climate Change, Noise, Radiation & Cancer | 2 G6 | | | |
|----|--|------------|-----------|--|--|
| 28 | Children's Environmental Health: Why Children? | 2 G6 | | | |
| 29 | Children's Environmental Health: Smoking, Air pollution & Waste | E 2 | G6 | | |
| 30 | Children's Environmental Health: Heavy Metals, Chemicals and Occupational Risks | 2 | G11 | | |
| 31 | Children's Environmental Health: Sanitation, Food Safety, Nutrition | 2 | G6 | | |
| 32 | Children's Environmental Health: Reproductive Health & the | 2 | G6 | | |
| 22 | Environment NEW Colorada Maria Calcada Maria | | G12 | | |
| 33 | The National Health Insurance, Integrated School Health Programme 2 and the Ward Based PHC Teams and Environmental Community Health | | | | |
| | Occupational Health & Hygiene | | | | |
| 34 | Audiometry | 3 | E2G28 | | |
| 35 | Principles of Occupational Hygiene | 3 | G30 | | |
| | Ethics, Human Rights, and Professional Practice | | | | |
| 36 | Ethics, and ethical behaviour for Environmental Health Practitioners | 3 | E30 | | |
| | in the municipal setting | | | | |
| 37 | Professional Ethics: Environmental Health | 2 | E10 | | |
| 38 | The Ultimate Intelligence as building block for EHP's | 2 | G6 | | |
| 39 | Project Management | | | | |
| 40 | Absenteeism and sick leave abuse 2 | | | | |
| 41 | Advance Supervisory Skills | 2 | G6 | | |
| 42 | Basic Labour Relations | 2 | G6 | | |
| 43 | Chairing Disciplinary Hearings | 2 | G6 | | |
| 44 | Contracts and Conditions of Employment | 2 | G6 | | |
| 45 | Conflict Management and assertiveness | 2 | G6 | | |
| 46 | Creative Negotiation Skills | 2 | G6 | | |
| 47 | Dismissal and other forms of termination of Employment | 2 | G6 | | |
| 48 | Engagement through Performance Management | 2 | G6 | | |
| 49 | Employment Equity | 2 | G6 | | |
| 50 | How to draft HR Policies and Procedures | 2 | G6 | | |
| 51 | High Impact Skills Development | 2 | G6 | | |
| 52 | Integrating Training Needs Analysis, Assessment and Evaluation | 2 | G6 | | |
| 53 | Managing Stress and Improving Productivity | 2 | E2G4 | | |
| 54 | Managing Conflict and Union Relations in the Workplace | 2 | G6 | | |
| 55 | Supervisory Skills | 2 | G6 | | |
| 56 | Time Management | 2 | G6 | | |
| 57 | Talent Management Computer Training | 2 | G6 | | |
| 58 | Basic Computer Skills | | | | |
| 59 | Core essentials for Business Professionals – Excel 2007 & 2010 | Please | contact | | |
| 60 | Core essentials for Business Professionals – Outlook 2007 & 2010 | | D offices | | |
| 61 | Core essentials for Business Professionals – PowerPoint 2007 & 2010 | | l details | | |
| 62 | Core essentials for Business Professionals – Word 2007 & 2010 | | | | |
| 63 | Core essentials for Business Professionals – Project 2007 & 2010 | | | | |
| | Soft Skills | | | | |
| 64 | Career Development | | | | |
| 65 | Core Essentials for Business Professionals | Please | contact | | |
| 66 | Human Resources | | D for the | | |
| | | | | | |

| C7 | Calan and Manhatina | 1:-4 -4 (| VO C-# | | |
|---|--|-------------------------------------|----------|--|--|
| 67 | Sales and Marketing | list of 9 | | | |
| 68 | Supervisors and Managers | skills av | | | |
| 69 | Train the Trainer | under the topics listed on the left | | | |
| 70 | Workplace Essentials | listed on | the left | | |
| | Meat Examiners Courses | | | | |
| 71 | Game Meat Examination (GME) | - | | | |
| 72 | Red Meat Examination (RME) | Please | | | |
| 73 | Poultry Meat Examination (PME) | the ACP | | | |
| 74 | Poultry Meat Inspection (PMI) – PME is prerequisite | for mor | e detaii | | |
| 75 | Rabbit Meat Examiners (Will be available soon | | | | |
| | Courses within the Game/Red Meat Industry | | | | |
| | Skills programme: Break beef sides and debone primal beef cuts | | | | |
| | (Unit Standards: 243032; 243029; 120416) | | | | |
| | Preparation of Boerewors Compliance | This cou | | | |
| | (Aligned with Unit Standard 243028 and include applicable legislation) | specif | • | | |
| | Meat display, presentation and customer information | applica | | | |
| | (Aligned with Unit Standard 114907) | Butcher | | | |
| | Basic Hygiene: Food Safety | other pro | _ | | |
| | (Aligned with Unit Standards: 120410; 120404; 123370) | opera | tions | | |
| | Legal Compliance – Health & Safety | | | | |
| | First Aid Level 1 (Accredited with Dept of Labour | | | | |
| | Basic Fire Fighting | These training are for any | | | |
| | Apply Health & Safety to a work area | | | | |
| | Hazard Identification & Risk Assessment (HIRA) workplace. | | | | |
| | (Unit Standard – 120330) | Applicat | | | |
| HIV & Sexuality Awareness examples will b | | | | | |
| Incident and investigation (Aligned with Unit Standard – 259617) accordingly. | | | | | |
| SHE Rep (Supervisor Level) (Unit Standard – 259622) Please note that Occupational Health & Safety Logislation (Unit Standard – 120244) of the Health & | | | | | |
| Occupational Health & Salety Legislation (Offic Standard = 120344) | | | | | |
| | Workplace Health & Safety Representative Training | Safety C | | | |
| | Health & Safety Legal Liability Training for Managers & Supervisors | are Seta Accredited | | | |
| | 7 toureureur | | | | |
| | QUALIFICATION: OD-ETDP | | | | |
| Nat | ional Certificate: Occupationally Directed Education Training and I | Develonm | ent | | |
| Nac | Practices (SAQA ID: 50334) NQF Level 5 | Sevelopii | iciic | | |
| Mod | · , , , , , , , , , , , , , , , , , , , | | | | |
| Mod | , , | 123401 | | | |
| Mod | | | | | |
| Mod 4 | | | | | |
| Mod ! | | | | | |
| Mod | | | | | |
| | | | | | |
| DIFACE | NOTE: The fellowing and life the second of the life the life the second of the life the second of the life the l | | iilla | | |
| PLEASE | NOTE: The following qualifications can also be provided as part qualifications can also be provided as part qualifications can also be provided as part qualifications. | ations or s | KIIIS | | |
| SAQ | programmes or only individual unit standards as required. | Level | Credits | | |
| ID No | The Graning and Month Standard Title | _C 4G1 | Cicuito | | |
| | PROCESSING | | | | |
| 57880 | | 3 | 120 | | |
| 59386 | - | 3 | 120 | | |
| | FIC UNIT STANDARDS | | | | |
| 12040 | | 1 | 4 | | |
| | environment | | | | |

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| 100110 | | 1 | 4 | |
|--|--|-------------|--------------------------|--|
| | 120410 Clean and sanitise food manufacturing equipment and surfaces manually | | | |
| 123370 | 123370 Demonstrate knowledge of hygiene awareness in a food production facility | | | |
| 116166 | Apply basic food safety practices | 1 | 1 | |
| ROAD TRA | ANSPORT | | | |
| 48439 | FETC: Road Transport Supervision | 4 | 138 | |
| 50285 | Nat Cert: Professional Driving | 3 | 122 | |
| 57831 | Nat Cert: Freight Handling | 3 | 128 | |
| 59365 | Nat Cert: Freight Forwarding & Customs Compliance | 3 | 130 | |
| 62289 | Nat Cert: Road Traffic Law Enforcement | 4 | 145 | |
| GENERIC M. | ANAGEMENT | 1 | ı | |
| 57712 | FETC: Management | 4 | 150 | |
| 23654 | Nat Cert: Management | 3 | 120 | |
| BUSINESS A | ADMINISTRATION | | | |
| 61595 | National Certificate: Business Administration Services | 4 | 140 | |
| 67465 | National Certificate: Business Administration Services | 3 | 120 | |
| 23833 | National Certificate: Business Administration Services | 2 | 130 | |
| | ON TECHNOLOGY (2007 & 2010) | | | |
| 78964 | National Certificate: Information Technology Technical Support (A Plus) | 4 | 163 | |
| 78964 | National Certificate: Information Technology Technical Support (N Plus) | 4 | 163 | |
| 78964 | Further Education and Training Certificate: Information Technology: Technical Support BOTH A PLUS and NPLUS | 4 | 326 | |
| 61591 | National Certificate: Information Technology: End User Computing | 3 | 130 | |
| | ANAGEMENT | 1 3 | 130 | |
| 50080 | Further Education and Training Certificate: Project Management | 4 | 136 | |
| PLUMBING | attion Education and Training Continuate. I reject Management | 1 7 | 130 | |
| 58782 | Further Education and Training Certificate: Plumbing | 4 | 160 | |
| | RE CREATION | 4 | 100 | |
| 49648 | National Certificate: New Venture Creation (SMME) | 2 | 138 | |
| 66249 | Further Education and Training Certificate: New Venture Creation | 4 | 149 | |
| | E AND RETAIL | 1 4 | 143 | |
| 49397 | National Certificate: Wholesale and Retail Operations | 4 | 120 | |
| SECURITY 8 | | 4 | 120 | |
| 58577 | National Certificate: General Security Practices | 3 | 124 | |
| 58696 | National Certificate: Close Protection | 3 5 | 131 | |
| 59989 | National Certificate: Resolving of crime | 5 | 120 | |
| 50122 | National Certificate: Policing | 5 | 130 | |
| | ENTRE OPERATIONS | <u> </u> | 130 | |
| 71489 | National Certificate: Contact Centre Operations | 4 | 135 | |
| 71489 | National Certificate: Contact Centre | 2 | 128 | |
| | ENT PRACTICES | | 120 | |
| 50331 | National Certificate: ODETP | 6 | 145 | |
| | O WASTE WATER | 1 0 | 140 | |
| 60169 | National Certificate: Water and Wastewater Reticulation Services | 2 | 124 | |
| 58951 | National Certificate: Water and Wastewater Treatment Process Control | 2 | 136 | |
| 60190 | National Certificate: Water and Wastewater Process Control | 3 | 138 | |
| 48910 | Further Education and Training Certificate: Water Purification | 4 | 160 | |
| 61669 | Processes Further Education and Training Certificate: Community Water, Health | 4 | 148 | |
| | and Sanitation Facilitation | 4 135 | | |
| 60189 | Further Education and Training Certificate: Wastewater and Water | 4 | 100 | |
| | Reticulation Services | | | |
| 61709 | | 4 | 166 | |
| 61709 ENERGY | Reticulation Services Further Education and Training Certificate: Water and Wastewater Treatment Process Control Supervision | 4 | 166 | |
| 61709 ENERGY 63789 | Reticulation Services Further Education and Training Certificate: Water and Wastewater Treatment Process Control Supervision National Certificate: Electrical Engineering | 2 | 166 | |
| 61709 ENERGY 63789 63790 | Reticulation Services Further Education and Training Certificate: Water and Wastewater Treatment Process Control Supervision National Certificate: Electrical Engineering National Certificate: Electrical Engineering | 2 3 | 166 140 133 | |
| 61709 ENERGY 63789 63790 49753 | Reticulation Services Further Education and Training Certificate: Water and Wastewater Treatment Process Control Supervision National Certificate: Electrical Engineering National Certificate: Electrical Engineering General Education and Training Certificate: General Technical Practice | 2 3 1 | 166 140 133 130 | |
| 61709 ENERGY 63789 63790 49753 72052 | Reticulation Services Further Education and Training Certificate: Water and Wastewater Treatment Process Control Supervision National Certificate: Electrical Engineering National Certificate: Electrical Engineering | 2 3 | 166 140 133 | |

| 50372 | FETC: Municipal Finance and Administration | 4 | 157 | | |
|--|--|---|-----|--|--|
| 50081 | FETC: Leadership Development | 4 | 160 | | |
| 57823 | National Certificate: Ward Committee Governance | 2 | 120 | | |
| 67467 | National Certificate: Municipal Governance | 5 | 140 | | |
| ECONOMIC | DEVELOPMENT | | | | |
| 36436 | National Certificate: Local Economic Development | 4 | 163 | | |
| 36438 | National Certificate: Local Economic Development | 5 | 142 | | |
| 58308 National Certificate: Informal Small Business Practice 3 | | | | | |
| LEADERSHI | P | | | | |
| 50081 | FETC: Leadership Development | 4 | 160 | | |
| 36438 | National Certificate: Local Economic Development | 5 | 142 | | |
| MANAGEME | NT | | | | |
| 67464 | FETC: Marketing Management | 4 | 139 | | |
| 49129 | FETC: Management and Administration | 4 | 140 | | |
| EARLY CHIL | DHOOD DEVELOPMENT & YOUTH DEVELOPMENT | | | | |
| 58761 | FETC: Early Childhood Development | 4 | 140 | | |
| 60209 | FETC: Child and Youth Care Work | 4 | 165 | | |
| HEALTH & S | SAFETY | | | | |
| 57803 | FETC: Fire and Rescue Operations | 4 | 148 | | |
| 57937 | National Certificate: Hygiene and Cleaning | 1 | 120 | | |
| 64829 | National Certificate: Lifting Machine Operations | 3 | 122 | | |
| LABOUR RE | CRUITEMENT SERVICES | | | | |
| 58063 | FETC: Labour Recruitment Services | 4 | 152 | | |
| COMMUNITY | DEVELOPMENT | | | | |
| 50122 | National Certificate: Policing | 5 | 130 | | |
| COMMUNITY | HEALTH WORK | | | | |
| 64769 | National Certificate: Community Health Work | 3 | 140 | | |
| 64749 | National Certificate: Community Health Work | 2 | 140 | | |
| 64697 | National Certificate: Community Health Work | 4 | 156 | | |
| EVENT SUP | PORT | | | | |
| 67461 | FETC: Event Support | 4 | 120 | | |
| TOURISM G | UIDING | | | | |
| 17174 | National Certificate: Tourism Guiding | 2 | 134 | | |
| ENVIRONME | NTAL PRACTICE | | | | |
| 49552 | General Education and Training Certificate: Environmental Practice | 2 | 128 | | |
| 49752 | National Certificate: Environmental Practice | 3 | 122 | | |
| 49605 | National Certificate: Environmental Practice | 2 | 128 | | |
| 50309 | Further Education and Training Certificate: Environmental Practice | 4 | 140 | | |
| MINING | | | | | |
| 60349 | National Certificate: Mining Technical Support | 2 | 125 | | |
| BUSINESS S | | 1 | | | |
| 67465 | National Certificate: Business Administration Services | 3 | 120 | | |
| | 1 | | _ | | |

Kobus Neethling

Company Wellness and Brain Profile Instrument

In the past measuring the creative environment was a long and cumbersome process and one that was often neglected. We learnt from very successful companies that monitoring the environment is critical in maintaining a business culture that anticipates problems before it happens and rectifies mistakes immediately in order to sustain passion and energy in the organisation.

For a number of years Dr Kobus Neethling studied the most successful Fortune 500 companies in the world to identify methods and approaches to create a positive work ethic. Ten critical factors, essential for achieving success in any creative environment, were identified. He used these factors to develop a model that focuses on the negative and positive aspects of the creative environment. The results are immediate and they act as the barometer indicating where the company is at the moment regarding these factors.

The Organisational Wellness Instrument (OWI) provides one with up-to-date and easy to read measures of the current situation or "state of play" in an organisation – or any part of it. It is easy to use, easy to administer, quick to complete and very responsive in reporting results. Unlike conventional organisational climate surveys, which are expensive, time-consuming and rarely current, the OWI produces comprehensive reports within minutes of one's employees completing the questionnaire online.

The research results regarding the effect of these factors are unambiguous; if any of the factors start moving below the critical point; they begin to affect parts of the organisation, or in severe cases, the entire organisation. We can measure the degree to which each of these factors can contribute or take away – from the "WELLNESS" of your organisation. The Organisational Wellness Instrument ® identifies the critical success factors which have a significant impact on the workplace environment and that supports as well as sustains happiness, creativity and productivity. These are:

- Trust
- Learning
- Gratification
- Language
- Ownership
- Energy
- Change
- Interaction
- Creativity and Innovation
- Communication

Each of the ten factors is plotted as 'above the line' (positive) or 'below the line' (negative). Above the line factors contribute to the 'wellness' and creative environment. Below the line factors can destroy the organization if left unchecked!

Available Kobus Neethling Instruments:

Rusiness

Job Instrument

Leadership style Instrument

Creativity style Instrument

Education & Parenting

Young child Instrument

Parenting style Instrument

Teacher/Trainer Instrument

Junior student Instrument

Senior student Instrument

Relationship style Instrument

Learning style Instrument

Personal

Adult Instrument

Personal negativity Instrument

Sport & Lifestyle

Soccer Instrument

Rugby Instrument

Netball Instrument

Golf Instrument

Cricket Instrument

Rugby Referee Instrument

Eating Habits Instrument

All of the Neethling Instruments are available at the ACPD. Nellie Swanepoel is the Registered Practitioner and Consultant. Her contact at 012-5492554 or e-mail: nellie.acpd@telkomsa.net

In-House and Off-Site training

IN-HOUSE TRAINING

Courses to be presented in-house (on-site training) **exclude** costs for refreshments, lunches for participants as well as travel and accommodation for the facilitator.

Where on-site training is required, all travel cost for the ACPD's facilitator/s, including flights and accommodation, will be payable by the client and is not included in the training fee.

Conditions

ACPD to arrange travel and accommodation:

The ACPD will provide company with invoice on the cost of facilitator. These costs may be reflected on a separate invoice or the cost can be included in the package price per learner.

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As an alternative, the company requesting training in-house can arrange travel and accommodation themselves as long as the ACPD requirements for such an arrangement as stated below are met:

ACPD requirements:

Flight bookings: SAA or SA Express Car: With at least Air Conditioning

Accommodation: 3 Star with breakfast and supper

EXTERNAL TRAINING VENUES

When courses are not presented in-house or at the ACPD training facility, the company will be responsible for the total arrangements for the training. The minimum requirements will be as follows:

Facility requirements:

Secured area with at least floor space to allow for group work, white board, flip chart and data projector/projection.

Catering including refreshments and lunch accommodating all food preferences

Should ACPD do the bookings for above, an invoice will be submitted additional to the training invoice

Should there be less than 15 participants as minimum requirement, and additional 40% will be charged to the quoted price.

Terms and Conditions

- With each quotation, an agreement for acceptance will be attached to the quotation. Once approved and processed, the client has to notify this office in writing of any cancellations or postponements no less than 10 working days prior to the confirmed starting date of the course/programme. A cancellation fee of 50% of the quoted amount (including VAT) will be levied for postponements or cancellations received less than 10 working days prior to the confirmed course/ workshop's starting date. It is the responsibility of the client to ensure that the ACPD has received notification of any cancellations/ postponements. The full fee (100%) shall be payable in the event of a cancellation within five working days of the starting date of the course.
- The full course fee must be paid at least 12 working days prior to starting date of the course/workshop.
- The Academy for Continuous Professional Development will give a **discount of 3% on all quoted prices** (not applicable to specials) if the full amount is paid two weeks before the start of the relevant course/ workshop. (Proof of payment needs to be presented clearly showing a successful payment at least 2 weeks prior to the starting date of a course/ workshop.)
- Only fully completed & signed forms will be accepted.
- The Academy for Continuous Professional Development reserves the right to refuse admission where evidence of the required deposit, full payment or an order cannot be shown.
- Substitute delegates are welcome.
- Certificates will only be issued once learners have been found competent (where applicable) and full payment has been received.
- Delegates are responsible for their own travel and accommodation arrangements. Courses presented by the ACPD include refreshments and a light lunch. All other expenses are for the account of the delegates.
- The Academy for Continuous Professional Development's liability in the event of the cancellation or rescheduling of a course/ workshop will be limited to a refund of the event fees should the delegate not be able to attend the rescheduled course/workshop.
- In the case of cancellation or postponement of a course/ workshop the Academy for Continuous Professional Development will not be liable for any incidental costs such as accommodation or travel costs that were incurred by a client in relation to the intended course/ workshop.
- The Academy for Continuous Professional Development reserves the right to change the facilitator for a course/workshop.
- Delegates will be provided with supportive documentation, such as learner manuals, that covers the course contents. The format is determined by the course/workshop and applicable outcomes.
- Banking details: Academy for Continuous Professional Development
 First National Bank, Business Cheque, Wonderpark, Code: 250066 Account: 62245882198
 (Please use invoice number as reference)

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FOR ENQUIRES, PLEASE CONTACT:

| Enquiry | Person | Position | E-mail | Extention |
|-------------------------|-----------------|---------------------------|---------------------------|-----------------|
| General | Jackie Mnisi | Adminintrative Officer | jackie.acpd@telkomsa.net | 012- 5492554 |
| | IVIIIISI | Officer | | 3492334 |
| Training | Godfrey | Training | godfrey.acpd@telkomsa.net | X207 |
| | Maphosa | Manager | | |
| Quotations/Operations | Wicus | Manager: | wicus.acpd@telkomsa.net | X210 |
| | Bruwer | Operation & | | |
| | | Financial | | |
| Invoices/Payments | Joan Mey | Financial Officer | joan.acpd@telkomsa.net | X208 |
| Company | Nellie | Manager: HR & | nellie.acpd@telkomsa.net | X203 |
| | Swanepoel | Quality | | |
| | | Promotion | | |
| Specific training needs | Gerhard | MD & Manager: | gerhard.acpd@telkomsa.net | X202 |
| and technical detail | Swanepoel | Innovation and | gerhard.acpd@gmail.com | |
| | | New Projects | | |

IMPORTANT

OPTIONS AVAILABLE

- The ACPD training platform is available for anyone who would like to present courses/knowledge transfer. Profit sharing models are available.
- The ACPD is also searching for individuals who might be interested in operating an ACPD training hub (with all programmes/services as stated above in their region.

Please contact the ACPD for further details.